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chyma. cloud voice

Enterprise-Grade Cloud Telephony, Built for Security, Performance, and Seamless Hotel Operations

Chyma Cloud Voice delivers a high-performance, enterprise-grade telephony solution designed for businesses that prioritise security, reliability, and operational efficiency. Powered by Alcatel-Lucent Enterprise OpenTouch Enterprise Cloud, our solution eliminates the need for complex on-premises phone systems while providing seamless communication across your organisation.

Why Choose Chyma?

Security & Compliance

Chyma is ISO 27001-certified, ensuring enterprise-grade security, data protection, and compliance. With end-to-end encryption, local hosting, and minimal onsite hardware, we provide a secure, resilient, and trusted cloud telephony solution.

Comprehensive Support

Our dedicated support team provides reliable, expert assistance with no hidden or ad-hoc fees, ensuring seamless, predictable service and peace of mind for your hotel, whenever you need it.

Hospitality Expertise

Benefit from our dedicated team of hospitality experts who understand the unique communication needs of hotels and resorts. From seamless integration with your existing systems to optimising guest communication, we've got you covered.

Scalable, Secure & Feature-Rich Cloud Telephony

Chyma Cloud Voice is built specifically for the unique needs of hotels, providing a secure, scalable, and feature-rich telephony solution that enhances guest experience, staff efficiency, and operational reliability. With flexible licensing, broad technology support, and enterprise-grade security, we help hotels modernise their communications while reducing costs and complexity.

Simple, Scalable Licensing

Our flexible consumption-based licensing ensures hotels only pay for what they need, allowing for seasonal adjustments and easy expansion across multiple properties. Whether you need front desk telephony, guest room lines, or mobile solutions for staff, Chyma Cloud Voice provides the right mix of fixed, mobile, and virtual extensions.

Scale up or down based on occupancy

Significantly reduced upfront investment

Add and remove features as required

Enterprise-Grade Security & Compliance

Hospitality businesses handle sensitive guest information, making security a top priority. Chyma Cloud Voice is ISO 27001-certified, ensuring that guest and staff communications remain secure, encrypted, and compliant.

High availability and redundancy to ensure uninterrupted service

Local hosting with strict data protection standards

Role-based access controls to safeguard hotel operations and guest data

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Complete Telephony for Hotels

Chyma Cloud Voice integrates with all major hotel systems, providing seamless PMS integration, guest services, and intelligent call handling across your property.

PMS Integration – Works with leading hotel management systems for automated check-in/out, wake-up calls, and guest room management

Mobility & Staff Communication – Enable housekeeping, maintenance, and front desk teams to stay connected with Wi-Fi handsets, mobile apps, and push-to-talk headsets

Support for Analogue, Digital & SIP Phones – Easily transition from legacy PBX systems to a modern, cloud-based solution while keeping existing infrastructure
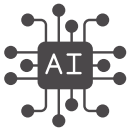
AI-Driven Virtual Operator – Automate call handling and reduce front desk workload with intelligent voice assistants

Future-Proof Your Hotel with Chyma Cloud Voice

Whether you're a boutique hotel, resort, or part of a major chain, Chyma Cloud Voice delivers a secure, flexible, and cost-effective solution that enhances guest experiences, supports staff mobility, and ensures seamless hotel operations.

Contact us at info@chyma.com.au or visit www.chyma.com.au to learn how our Cloud Voice solution can revolutionise your hotel communication.