



GOTO FOR MEDICAL PRACTICES

GoTo is the all-in-one communication and collaboration solution for medical practices.



EVERYTHING YOU'LL EVER NEED TO COLLABORATE AND WIN TOGETHER, BROUGHT TOGETHER

As a trusted leader in cloud-based communication and collaboration, GoTo includes voice, video, contact center, and more – accessible where you need to do business.

For over a decade, GoTo built an avid customer base through a combination of innovative technology, an elegant and intuitive user experience, a simple, scalable delivery model, and competitive pricing.

See how GoTo can empower your practice's office and improve your patients' experiences.





CARE PROVIDER

GoToMeeting HD Video Conferencing for Telehealth

Use GoToMeeting for personal, confidential telehealth visits in place of office, hospital, or on-site visits. Prevent unwanted visitors with meeting lock and password-enabled meetings.

Voicemail to Email

Quickly review voicemails in your email. Screen calls and never miss an urgent return call.

Line Failover

Rain or shine, your patients can always reach you. GoToConnect automatically detects any Internet or power outage and re-routes calls to a backup number.

Secure Calling

GoToConnect encrypts all your calls to protect client confidentiality and office communications.





BUSINESS OFFICE

Music on Hold

Deliver a superior patient experience with custom hold music for your office and other locations.

Call Tracking

Planning to expand? Look for calls from different area codes. Or own multiple phone numbers to support marketing campaigns.

Custom Greeting

Before connecting a call, greet your patient with important information, and route the call directly to the right person in your office.

Schedule-Based Routing

Automatically route calls based on hours of operation. Designate a custom phone tree, or auto-forward calls to after-hours service.



OFFICE MANAGER

GoToConnect Support Center

Never miss a call by instantly tracking missed calls, viewing call reports, and displaying real-time metrics to better gauge your office's performance. Improve patient interactions with real-time call monitoring.

Call Recording

Get unlimited inbound and outbound call recording to help with training and to document all patient communications.

Custom Hold Messages

While on hold, give patients listening options that include personalized hold messages, special offer promos, and referral programs.



BILLING/INSURANCE

Inbound Call Filters

Direct insurance companies to the right phone line without bogging down your front office staff.

Virtual Fax

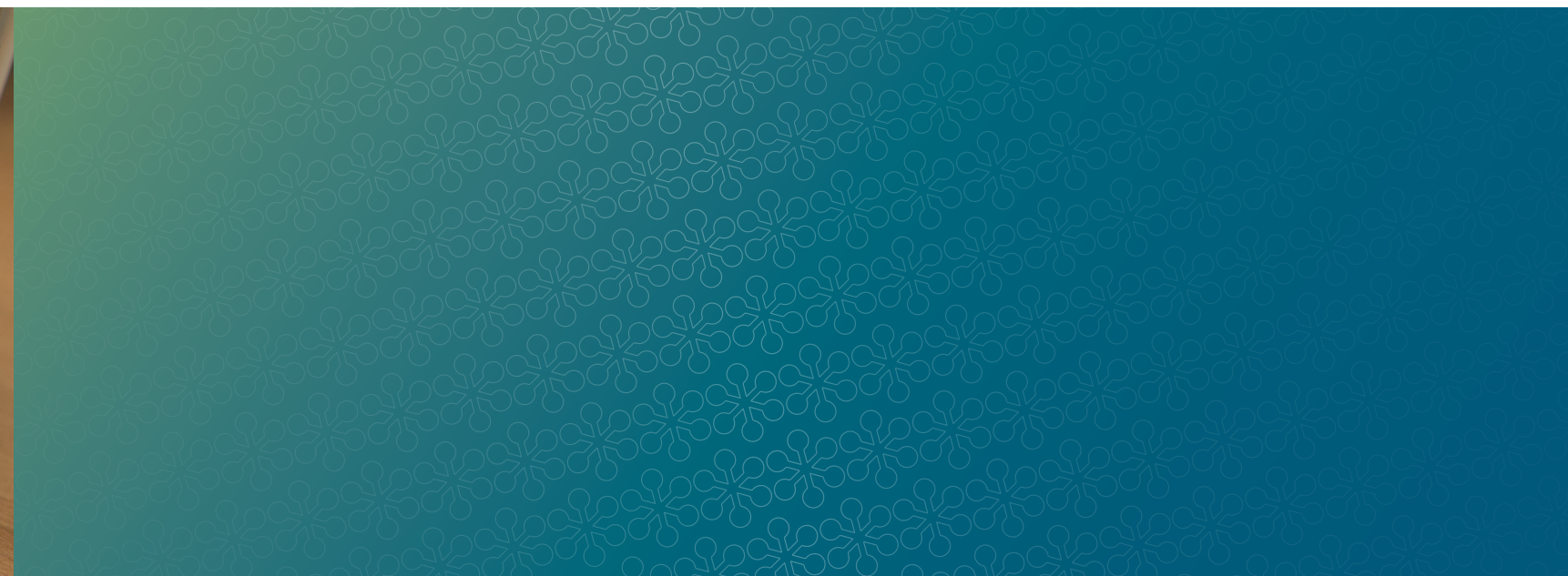
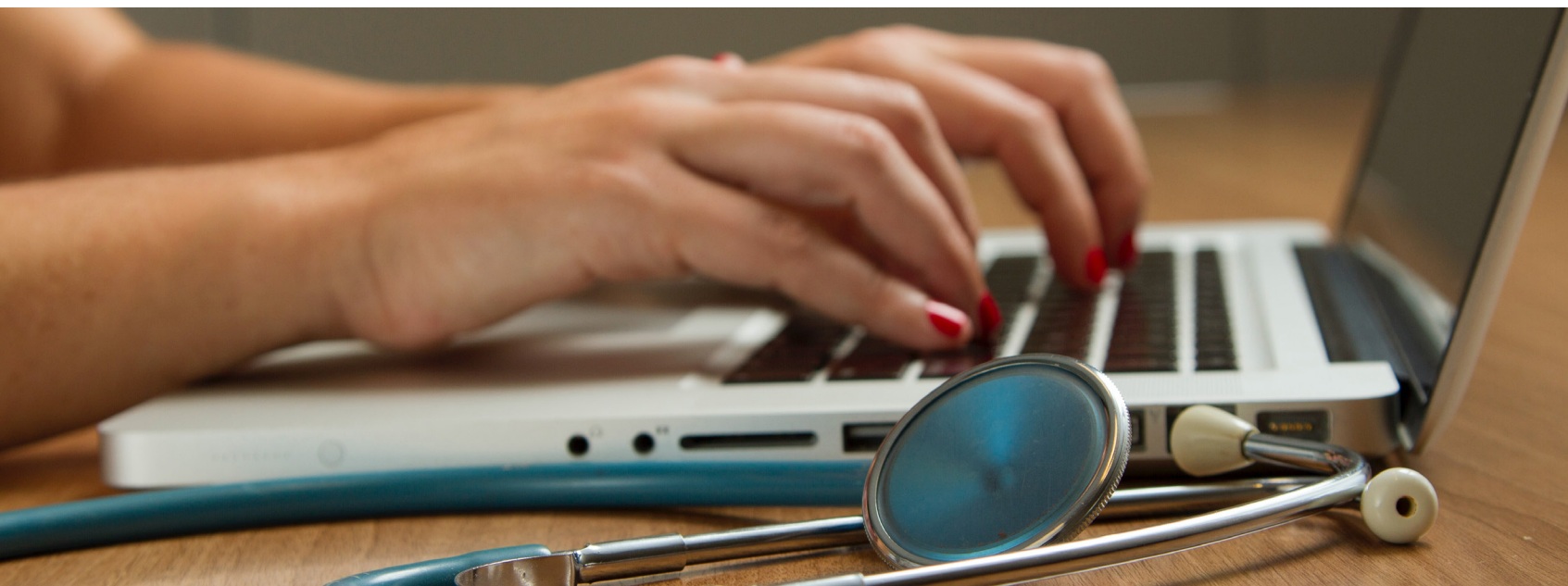
Easily streamline your inbound and outbound fax transmissions with unlimited faxes sent and received directly through your email.

Headset Integration

Using your Poly device, choose a headset that helps you handle your calls with ergonomic ease and comfort.

Speed Dial

Maximize your time by programming your phone to call frequently dialed numbers with the push of a button.





FRONT DESK

Dial Plan Editor

- Unlimited Auto Attendants: Never miss a call again. Auto attendants answer calls with a list of options that enables callers to reach the right person without delay.
- Acoustic Fencing: Poly's acoustic fence monitors background noise and cancels it out so the patient on the phone only hears you.
- Intercom: Page any phone at the office with one easy press of a button.



WORK WITH AN AWARD-WINNING TEAM

GoTo is the most trusted brand in the unified communication and collaboration market and GoToConnect is the most recommended business cloud phone system.



**2020 CUSTOMERS' CHOICE AWARD
FOR MARKETING SOLUTION**



**2020 G2 CROWD LEADER IN VOIP,
VIDEO CONFERENCING AND
WEBINAR SOFTWARE GRID REPORTS**



**2020 TOP RATED AWARD IN VOIP
WEB CONFERENCING AND WEBINAR**



**GOLD STEVIE AT 2019 AMERICAN
BUSINESS AWARDS FOR BEST
COLLABORATION**



THEIR WORDS, NOT OURS

“GoTo has been a huge help in making things easier for our office phone system. Not only is it super convenient and easy to use, but the monthly charges are half as much as our last phone service provider.”

– Veronica Sisneros, Office Manager, Collins Dental

“With GoToConnect, it’s simple to route our phone calls to all our different offices. That way we can share manpower and utilize employees no matter what office they’re in. One office can take calls when another is closed. It’s definitely made life at our front desks a lot simpler to manage.”

– Pritpal Singh, Senior Office Administrator, Kaur Dental Group

UNIFY YOUR COMMUNICATIONS WITH GOTO

GoToConnect combines the power and reliability of Jive's cloud VoIP phone systems with GoToMeeting's web, audio and video conferencing into one simple, reliable and flexible solution.

IT has one simple-to-manage solution for one simple, affordable price. All backed and supported by GoTo - the most trusted brand in collaboration.

 **GoToConnect**

 **chyma.**

Contact Us



Talk to a specialist

Contact Us at info@chyma.com.au or +61 (2) 7228 7171